

Uptake of internet and internet services

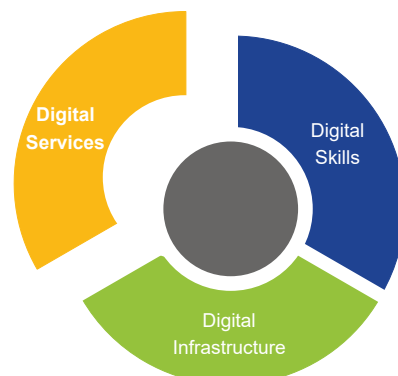
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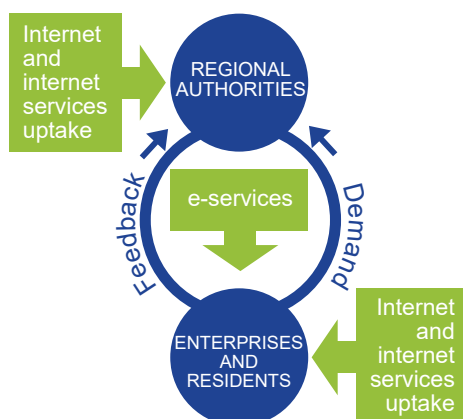


IN A NUTSHELL

"Uptake of internet and internet services" means the regular use of internet and e-services by administration, residents and enterprises. This indicator is used to estimate how and if the use of internet has become a tool of everyday life. The main barriers to get connected and effectively use internet services are lack of knowledge & skills, affordability, accessibility and lack of awareness.

In response, local, regional and national digital agendas can set up supportive measures designed to enhance the awareness in order to increase the use of internet and digital services. This training material provides information on how local and regional authorities can overcome challenges to enhance the uptake of internet and digital services. Learning objectives include:

- The status quo of uptake of internet and e-services among local authorities, residents and enterprises
- Challenges faced by local authorities, residents and enterprises in regards to enhancing the uptake of internet and internet services
- Guiding measures as responsive solutions for the challenges



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